



**STATE OF WISCONSIN**  
**Division of Hearings and Appeals**

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In the Matter of

Office of the Inspector General, Petitioner

**DECISION**

vs.

FOF/152819

██████████, Respondent

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The attached proposed decision of the hearing examiner dated January 8, 2014, is hereby modified as follows and as such is adopted as the final order of the Department

Pursuant to petition filed October 8, 2013, under Wis. Admin. Code §HA 3.03, and 7 C.F.R. § 273.16, to review a decision by the Wisconsin Department of Health Services ["DHS"] to disqualify ██████████ ██████████ from receiving FoodShare benefits ["FS"] for one year, a Hearing was held via telephone on Monday, December 16, 2013 at 01:30 PM. A Hearing scheduled for December 3, 2013 was rescheduled.

The issue for determination is whether the respondent committed an Intentional Program Violation ["IPV"].

There appeared at that time via telephone the following persons:

**PARTIES IN INTEREST:**

Petitioner:

Office of the Inspector General  
Department of Health Services - OIG  
PO Box 309  
Madison, WI 53701

Respondent (did not appear at December 16, 2013 Hearing):

██████████  
██████████  
██████████

**ADMINISTRATIVE LAW JUDGE:**

Sean Maloney  
Division of Hearings and Appeals

## FINDINGS OF FACT

1. The respondent (CARES # [REDACTED]) is a resident of Milwaukee County who received FS benefits in Milwaukee County from July 1, 2013 through October 31, 2013.
2. Based on various circumstantial evidence DHS has concluded that Respondent committed an IPV by “[t]rafficking your Foodshare benefits with [REDACTED] [sic] [REDACTED] & [REDACTED]”
3. Respondent did not appear at the December 16, 2013 disqualification Hearing or call or write to show good cause for being absent or to request that the Hearing be rescheduled.

## DISCUSSION

An IPV is defined at 7 C.F.R. §273.16(c) as intentionally: making a false or misleading statement or misrepresenting; concealing or withholding facts; or committing any act that constitutes a violation of the Food Stamp Act, federal regulations, or any Wisconsin statute relating to the use, presentation, transfer, acquisition, receipt, possession, or trafficking<sup>1</sup> of food stamp coupons or an Authorization To Participate [“ATP”] card. See also, *FoodShare Wisconsin Handbook*, [“FWH”] § 3.14.; *Income Maintenance Manual*, [“IMM”] Chapter 13.

The Department’s written policy restates federal law, below:

### **3.14.1 IPV Disqualification**

7 CFR 273.16

A person commits an Intentional Program Violation (IPV) when s/he intentionally:

1. makes a false or misleading statement, or misrepresents, conceals or withholds facts; or,
2. commits any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any Wisconsin statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of FoodShare benefits or QUEST cards.

An IPV may be determined by the following means:

1. Federal, state, or local court order,
2. Administrative Disqualification Hearing [“ADH”] decision,
3. Pre-charge or pretrial diversion agreement initiated by a local district attorney and signed by the FoodShare recipient in accordance with federal requirements, or
4. Waiver of the right to an ADH signed by the FoodShare recipient in accordance with federal requirements.

FWH § 3.14.1.

Wisconsin statutes provide, in the parts relevant here, as follows:

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<sup>1</sup> *Trafficking* means, among other things, the buying or selling of coupons, ATP cards, or other benefit instruments for cash or consideration other than eligible food. 7 C.F.R. § 271.2

(2) No person may misstate or conceal facts in a food stamp program application or report of income, assets or household circumstances with intent to secure or continue to receive food stamp program benefits.

(2m) No person may knowingly fail to report changes in income, assets, or other facts as required under 7 USC 2015(c)(1) or regulations issued under that provision.

(3) No person may knowingly issue food coupons to a person who is not an eligible person or knowingly issue food coupons to an eligible person in excess of the amount for which the person's household is eligible.

(4) No eligible person may knowingly transfer food coupons except to purchase food from a supplier or knowingly obtain food coupons or use food coupons for which the person's household is not eligible.

(5) No supplier may knowingly obtain food coupons except as payment for food or knowingly obtain food coupons from a person who is not an eligible person.

(6) No unauthorized person may knowingly obtain, possess, transfer or use food coupons.

(7) No person may knowingly alter food coupons.

Wis. Stat. §§ 49.795(2) - (7) (2011-12).

The agency may disqualify only the individual who either has been found to have committed the IPV or has signed a waiver or consent agreement, and not the entire household. However, any remaining household members must agree to make restitution within 30 days of the date of mailing a written demand letter, or their monthly allotment will be reduced. If disqualified, an individual will be ineligible to participate in the FS program for one year for the first violation, two years for the second violation, and permanently for the third violation. 7 C.F.R. §§ 273.16(b)(1), (11) & (12).

In order for the agency to establish that an FS recipient has committed an IPV, it has the burden to prove two separate elements by clear and convincing evidence. The recipient must have: 1) committed; and, 2) intended to commit an intentional program violation per 7 C.F.R. § 273.16(e)(6).

*Clear and convincing evidence* is an intermediate standard of proof which is more than the *preponderance of the evidence* used in most civil cases and less than the *beyond a reasonable doubt* standard used in criminal cases. It is used in civil cases where a higher standard is required because the outcome could result in serious social consequences for, or harsh effects on an individual. See 32A C.J.S., Evidence §1023. “[T]his level of proof, ‘or an even higher one, has traditionally been imposed in cases involving allegations of civil fraud . . . .’” *Cruzan v. Dir., Mo. Dep’t of Health*, 497 U.S. 261, 282 (1990). While the terminology for this intermediate standard of proof varies from state to state, it is clear that it is what is required by the FS regulations.

There is no litmus test to show the trier of facts when properly admitted evidence is of a sufficient degree to be clear and convincing. The Wisconsin Supreme Court viewed the various standards of proof as degrees of certitude. In *Kuehn v. Kuehn*, 11 Wis.2d 15 (1959), the court held that:

“Defined in terms of quantity of proof, reasonable certitude or reasonable certainty in ordinary civil cases may be attained by or be based on a mere or fair preponderance of the evidence. Such certainty need not necessarily exclude the probability that the contrary conclusion may be true. In fraud cases it has been stated the preponderance of the evidence should be clear and satisfactory to indicate or sustain a greater degree of certitude. Such degree of certitude has also been defined as being produced by clear, satisfactory, and convincing evidence. Such evidence, however, need not eliminate a reasonable doubt that the alternative or opposite conclusion may be

true. In criminal cases, while not normally stated in terms of preponderance, the necessary certitude is universally stated as being beyond a reasonable doubt.” *Kuehn*, 11 Wis.2d at 26.

Thus, in order to find that an IPV was committed, the trier of fact must derive from the evidence, a firm conviction as to the existence of each of the two elements even though there may exist a reasonable doubt that the opposite is true.

What is needed to prove the first element, that an IPV as defined in 7 C.F.R. §273.16(c) was committed, is clear. In order to prove the second element, there must be clear and convincing evidence that the FS recipient intended to commit the IPV. The question of intent is generally one to be determined by the trier of fact. *State v. Lossman*, 118 Wis.2d 526 (1984). There is a general rule that a person is presumed to know and intend the probable and natural consequences of his or her own voluntary words or acts. See *John F. Jelke Co. v. Beck*, 208 Wis. 650 (1932); 31A C.J.S. Evidence §131. Intention is a subjective state of mind to be determined upon all the facts. *Lecus v. American Mut. Ins. Co. of Boston*, 81 Wis.2d 183 (1977). Thus, there must be clear and convincing evidence that the FS recipient knew that the act or omission was a violation of the FS Program but committed the violation anyway.

Wisconsin Jury Instruction – Civil 205 is also instructive. It provides:

Clear, satisfactory and convincing evidence is evidence which when weighed against that opposed to it clearly has more convincing power. It is evidence which satisfies and convinces you that “yes” should be the answer because of its greater weight and clear convincing power. “Reasonable certainty” means that you are persuaded based upon a rational consideration of the evidence. Absolute certainty is not required, but a guess is not enough to meet the burden of proof. This burden of proof is known as the “middle burden.” The evidence required to meet this burden of proof must be more convincing than merely the greater weight of the credible evidence but may be less than beyond a reasonable doubt.

Further, the McCormick treatise states that “it has been persuasively suggested that [the clear and convincing evidence standard of proof] could be more simply and intelligibly translated to the jury if they were instructed that they must be persuaded that the truth of the contention is highly probable.” 2 McCormick on Evidence § 340 (John W. Strong gen. ed., 4<sup>th</sup> ed. 1992).

In this case, Respondent did not appear at the Hearing. If the person suspected of the IPV (or his or her representative) cannot be located or fails to appear without good cause the Hearing must be conducted without the IPV suspect being represented. 7 C.F.R. 273.16(e)(4).

"If the household member or its representative cannot be located or fails to appear at a hearing initiated by the State agency without good cause, the hearing shall be conducted without the household member being represented. Even though the household member is not represented, the hearing official is required to carefully consider the evidence and determine if intentional Program violation was committed based on clear and convincing evidence. If the household member is found to have committed an intentional Program violation but a hearing official later determines that the household member or representative had good cause for not appearing, the previous decision shall no longer remain valid and the State agency shall conduct a new hearing. The hearing official who originally ruled on the case may conduct the new hearing. In instances where good cause for failure to appear is based upon a showing of nonreceipt of the hearing notice . . . , the household member has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. In all other instances, the household member has 10 days from the date of the scheduled hearing to present reasons indicating a good cause for failure to appear. A hearing official must enter the good cause decision into the record." 7 C.F.R. § 273.16(e)(4) (2011).

The Respondent did not present a good cause reason for failing to appear at the Hearing. Therefore, the determination of whether Respondent committed an FS IPV must be based solely on what DHS presented at the Hearing.

Based on various circumstantial evidence DHS has concluded that Respondent committed an IPV by “[t]rafficking your Foodshare benefits with [REDACTED] [sic] [REDACTED] & [REDACTED]”

The record shows that Respondent frequently shopped at [REDACTED]. Purchases on two separate dates are particularly suspicious. His transactions on September 5 are as follows:

6:03 p.m.	\$10.85
6:20 p.m.	\$20.00
8:17 p.m.	\$40.00
8:18 p.m.	\$ 2.00
8:38 p.m.	\$43.28 – elsewhere

The close in time purchases at [REDACTED], two at very round numbers, were followed twenty minutes later by a sizeable purchase elsewhere. Then on December 5 Respondent made a \$40.85 purchase at [REDACTED] at nearly 9 a.m., less than 90 minutes later spent \$101.32 elsewhere and then returned to [REDACTED] 90 minutes after that for an \$18.20 transaction. This activity combined with the negative inference I draw from Respondent’s failure to appear at hearing cause me to conclude that the OIG met its burden.

#### CONCLUSIONS OF LAW

For the reasons discussed above, there is clear and convincing evidence that Respondent committed an IPV.

**THEREFORE, it is ORDERED**

That IPV Cares Number [REDACTED] is hereby sustained and that the Department of Health Services may impose the disqualification period.

#### APPEAL TO COURT

You may appeal this decision to Circuit Court in the county where you live. Appeals must be filed with the Court **and** served either personally or by certified mail on the Secretary of the Department of Health Services, 1 West Wilson Street, Room 651, Madison, WI, 53703, **and** on those identified in this decision as “PARTIES IN INTEREST” **no more than 30 days after the date of this decision** or 30 days after a denial of a timely rehearing request (if you request one).

The process for Circuit Court Appeals may be found at Wis. Stat. §§ 227.52 and 227.53. A copy of the statutes may be found online or at your local library or courthouse.

Given under my hand at the City of  
Madison, Wisconsin, this 3<sup>rd</sup> day  
of April, 2014.

Kevin E. Moore  
Kevin E. Moore, Deputy Secretary  
Department of Health Services



**STATE OF WISCONSIN**  
**Division of Hearings and Appeals**

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In the Matter of

Office of the Inspector General, Petitioner

vs.

██████████, Respondent

**PROPOSED  
DECISION**

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The issue for determination is whether the respondent committed an Intentional Program Violation ["IPV"].

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Department of Health Services - OIG  
PO Box 309  
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Respondent (did not appear at December 16, 2013 Hearing):

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**ADMINISTRATIVE LAW JUDGE:**

Sean Maloney  
Division of Hearings and Appeals

## FINDINGS OF FACT

1. The respondent (CARES # [REDACTED]) is a resident of Milwaukee County who received FS benefits in Milwaukee County from July 1, 2013 through October 31, 2013.
2. Based on various circumstantial evidence DHS has concluded that Respondent committed an IPV by “[t]rafficking your Foodshare benefits with [REDACTED] [sic] [REDACTED] & [REDACTED].”
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## DISCUSSION

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The Department’s written policy restates federal law, below:

### **3.14.1 IPV Disqualification**

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An IPV may be determined by the following means:

1. Federal, state, or local court order,
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4. Waiver of the right to an ADH signed by the FoodShare recipient in accordance with federal requirements.

FWH § 3.14.1.

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<sup>1</sup> *Trafficking* means, among other things, the buying or selling of coupons, ATP cards, or other benefit instruments for cash or consideration other than eligible food. 7 C.F.R. § 271.2

Wisconsin statutes provide, in the parts relevant here, as follows:

- (2) No person may misstate or conceal facts in a food stamp program application or report of income, assets or household circumstances with intent to secure or continue to receive food stamp program benefits.
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- (4) No eligible person may knowingly transfer food coupons except to purchase food from a supplier or knowingly obtain food coupons or use food coupons for which the person's household is not eligible.
- (5) No supplier may knowingly obtain food coupons except as payment for food or knowingly obtain food coupons from a person who is not an eligible person.
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In order for the agency to establish that an FS recipient has committed an IPV, it has the burden to prove two separate elements by clear and convincing evidence. The recipient must have: 1) committed; and, 2) intended to commit an intentional program violation per 7 C.F.R. § 273.16(e)(6).

*Clear and convincing evidence* is an intermediate standard of proof which is more than the *preponderance of the evidence* used in most civil cases and less than the *beyond a reasonable doubt* standard used in criminal cases. It is used in civil cases where a higher standard is required because the outcome could result in serious social consequences for, or harsh effects on an individual. See 32A C.J.S., Evidence §1023. “[T]his level of proof, ‘or an even higher one, has traditionally been imposed in cases involving allegations of civil fraud . . . .’” *Cruzan v. Dir., Mo. Dep’t of Health*, 497 U.S. 261, 282 (1990). While the terminology for this intermediate standard of proof varies from state to state, it is clear that it is what is required by the FS regulations.

There is no litmus test to show the trier of facts when properly admitted evidence is of a sufficient degree to be clear and convincing. The Wisconsin Supreme Court viewed the various standards of proof as degrees of certitude. In *Kuehn v. Kuehn*, 11 Wis.2d 15 (1959), the court held that:

“Defined in terms of quantity of proof, reasonable certitude or reasonable certainty in ordinary civil cases may be attained by or be based on a mere or fair preponderance of the evidence. Such certainty need not necessarily exclude the probability that the contrary conclusion may be true. In fraud cases it has been stated the preponderance of the evidence should be clear and satisfactory to indicate or sustain a greater degree of certitude. Such degree of certitude has also been defined as being produced by clear, satisfactory, and convincing evidence. Such evidence, however, need not eliminate a reasonable doubt that the alternative or opposite conclusion may be true. In criminal cases, while not normally stated in terms of preponderance, the necessary certitude is universally stated as being beyond a reasonable doubt.” *Kuehn*, 11 Wis.2d at 26.

Thus, in order to find that an IPV was committed, the trier of fact must derive from the evidence, a firm conviction as to the existence of each of the two elements even though there may exist a reasonable doubt that the opposite is true.

Recently, the Wisconsin Supreme Court has clarified that “[i]f a party must prove its case by clear and convincing evidence ‘[a] mere preponderance of the evidence is not sufficient.’ [citation omitted]. This is particularly true when the burden of proof has due process implications. [citation omitted].” *Matter of Mental Commitment of Melaine L.*, 2013 WI 67 ¶ 88, n. 25, 349 Wis. 2d 148, 187-188, n. 25, 833 N.W.2d 607.

What is needed to prove the first element, that an IPV as defined in 7 C.F.R. §273.16(c) was committed, is clear. In order to prove the second element, there must be clear and convincing evidence that the FS recipient intended to commit the IPV. The question of intent is generally one to be determined by the trier of fact. *State v. Lossman*, 118 Wis.2d 526 (1984). There is a general rule that a person is presumed to know and intend the probable and natural consequences of his or her own voluntary words or acts. See *John F. Jelke Co. v. Beck*, 208 Wis. 650 (1932); 31A C.J.S. Evidence §131. Intention is a subjective state of mind to be determined upon all the facts. *Lecus v. American Mut. Ins. Co. of Boston*, 81 Wis.2d 183 (1977). Thus, there must be clear and convincing evidence that the FS recipient knew that the act or omission was a violation of the FS Program but committed the violation anyway.

In this case, Respondent did not appear at the Hearing. If the person suspected of the IPV (or his or her representative) cannot be located or fails to appear without good cause the Hearing must be conducted without the IPV suspect being represented. 7 C.F.R. 273.16(e)(4).

"If the household member or its representative cannot be located or fails to appear at a hearing initiated by the State agency without good cause, the hearing shall be conducted without the household member being represented. Even though the household member is not represented, the hearing official is required to carefully consider the evidence and determine if intentional Program violation was committed based on clear and convincing evidence. If the household member is found to have committed an intentional Program violation but a hearing official later determines that the household member or representative had good cause for not appearing, the previous decision shall no longer remain valid and the State agency shall conduct a new hearing. The hearing official who originally ruled on the case may conduct the new hearing. In instances where good cause for failure to appear is based upon a showing of nonreceipt of the hearing notice . . . , the household member has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. In all other instances, the household member has 10 days from the date of the scheduled hearing to present reasons indicating a good cause for failure to appear. A hearing official must enter the good cause decision into the record." 7 C.F.R. § 273.16(e)(4) (2011).

The Respondent did not present a good cause reason for failing to appear at the Hearing. Therefore, the determination of whether Respondent committed an FS IPV must be based solely on what DHS presented at the Hearing.

Based on various circumstantial evidence DHS has concluded that Respondent committed an IPV by “[t]rafficking your Foodshare benefits with [REDACTED] [sic] [REDACTED] & [REDACTED].”

The evidence offered by DHS is that a Milwaukee [REDACTED] known as [REDACTED] Convenience [REDACTED] & [REDACTED] [“[REDACTED]”] was determined by the federal Food and Nutrition Service [“FNS”] to have committed trafficking violations and was permanently barred from the FS program. [REDACTED] was “minimally stocked”, “approximately 500 square feet”, “had limited counter space”, “limited staple food stock (no fresh produce or meat)”<sup>2</sup>, “only one POS device and one cash registrar”, the registrar is located behind a plastic barrier with a small opening, and “did not have carts or baskets.” DHS concluded that Respondent committed an IPV (trafficking) solely because Respondent’s FS card was used to make a total of 35 transactions at [REDACTED] over the time period January 8, 2012 to December 7, 2012 and the transactions fit a certain profile that included “unusually large FS purchases”<sup>3</sup> (the purchase amounts ranged in size from \$1.00 to \$40.85 and the average of the 35 purchases was \$16.82; 8 of the 35 transactions were over \$25), transactions “within a short time frame” (for instance: there were 5 transactions on August 7, 2012 between 08:14 & 13:55; and, 5 transactions on September 5, 2012 between 12:29 & 20:18); FS purchases that ended in the same cents value (\$0.00; \$0.50; and, \$0.85; 18 of the 35 transactions meet this criteria); and that Respondent had access to bigger grocery stores in the area.<sup>4</sup> Exhibits #1, #2, #3, #4 & #5.

As to element 1 of an IPV (that Respondent committed an IPV), the sole fact that transactions on Respondent’s FS card are claimed to fit a certain profile is not clear and convincing evidence that Respondent committed an IPV. It *might* be clear and convincing if there were an independent scientifically valid study using a large sample size that showed that all, or nearly all, persons who fit the profile committed trafficking -- but DHS has not presented any such a study.

It is true that [REDACTED] itself has been found by FNS to have trafficked FS -- but it does not follow from this that every person who shopped at [REDACTED] trafficked. If this were the case there would be no need for an IPV Hearing for such persons. Federal regulations require that DHS be able to substantiate that the individual has committed an IPV. 7 C.F.R. §§ 273.16(a)(1) & 273.16(e)(6). This is true even if the individual fails to appear for the IPV Hearing. 7 C.F.R. § 273.16(e)(4). The fact that Respondent’s FS card was used at [REDACTED] is evidence, as is the profile presented by DHS, but it does not rise to the level of clear and convincing evidence. This is primarily because there is a complete lack of any evidence linking Respondent to even one specific instance of trafficking.

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<sup>2</sup> Although the evidence is that [REDACTED] did have eligible food that could be legally purchased with FS. Exhibit #1.

<sup>3</sup> The DHS representative testified that at [REDACTED] a purchase over \$25 was an unusually large purchase.

<sup>4</sup> FNS states: “It is reasonable to question why people would make substantial purchases, i.e., transactions of at least \$25, at this store. An EBT debit over \$25 is suspicious due to the limited counter space size, the lack of carts and baskets, the customer base’s access to and use of area supermarkets.” Exhibit #1, page 1. This may be so -- but “reasonable” and “suspicious” do not rise to the level of clear and convincing evidence. This is no doubt why FNS states that its case summary and documentation is to be used “for the sole purpose of assisting ... investigation of suspected SNAP/Electronic Benefits fraud” -- not as the basis upon which to conclude, by clear and convincing evidence, that an IPV has occurred. Additionally investigation is required. Exhibit #1, page 1.

Furthermore, clear and convincing evidence is not required for FNS to find that a retail food store, such as [REDACTED], has engaged in trafficking. The standard is much lower and may specifically include “evidence obtained through a transaction report under an electronic benefits transfer system.” See, 7 C.F.R. § 278.6(a); See also, 7 C.F.R. § 279.5(c). Thus, the fact that [REDACTED] itself has been found by FNS to have trafficked FS does not mean that FNS has determined that there is clear and convincing evidence that such is the case -- let alone that there is clear and convincing evidence that persons whose FS cards were used at [REDACTED] engaged in trafficking. This is why FNS advised DHS that that its case summary and documentation is to be used “for the sole purpose of assisting ... investigation of suspected SNAP/Electronic Benefits fraud” -- not as the sole basis upon which to determine that an IPV has occurred. Exhibit #1. Additionally investigation is necessary. It does not appear that any additional investigation was done.

As to element 2 of an IPV (that Respondent intended to commit and IPV), DHS has presented almost no evidence to support such a finding (let alone clear and convincing evidence). See, IMM 13.1.1.

### **CONCLUSIONS OF LAW**

For the reasons discussed above, there is not clear and convincing evidence that Respondent committed an IPV.

**THEREFORE, it is**

### **ORDERED**

that, if this *Proposed Decision* is adopted by the DHS Secretary as the Final Decision in this matter, the IPV is REVERSED and the petition for review herein is DISMISSED.

### **NOTICE TO RECIPIENTS OF THIS DECISION:**

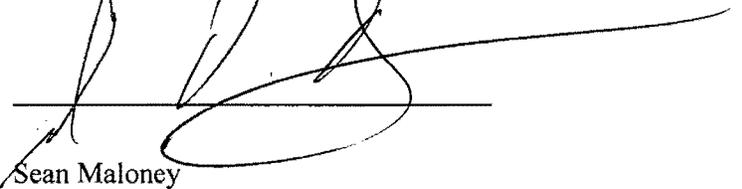
This is a Proposed Decision of the Division of Hearings and Appeals. IT IS NOT A FINAL DECISION AND SHOULD NOT BE IMPLMENTED AS SUCH.

If you wish to comment or object to this Proposed Decision, you may do so in writing. It is requested that you briefly state the reasons and authorities for each objection together with any argument you would like to make. Send your comments and objections to the Division of Hearings and Appeals, P.O. Box 7875, Madison, WI 53707-7875. Send a copy to the other parties named in the original decision as “PARTIES IN INTEREST.”

All comments and objections must be received no later than 15 days after the date of this decision. Following completion of the 15-day comment period, the entire hearing record together with the Proposed Decision and the parties' objections and argument will be referred to the Secretary of the Department of Health Services for final decision-making.

The process relating to Proposed Decision is described in Wis. Stat. § 227.46(2).

Given under my hand at the City of Madison,  
Wisconsin, this 8 day of January, 2014

A handwritten signature in black ink, appearing to read "Sean Maloney", is written over a horizontal line. The signature is stylized and extends to the right of the line.

Sean Maloney  
Administrative Law Judge  
Division of Hearings and Appeals

- c Office of the Inspector General - email
- : Public Assistance Collection Unit - email
- Division of Health Care Access and Accountability - email